

GNWT Video Conferencing

Rooms

The GNWT has access to video conferencing equipment in Inuvik, Fort Smith, Fort Simpson and Yellowknife.

- Boardrooms – Several departments have boardrooms set up for video conferences. Ask around.
- Telehealth Rooms – Health and Social Services has a number of rooms they use for telehealth. In some cases, these may also be available to other users.
- Public Rooms – In Yellowknife, there are public rooms that are ideal for infrequent users. Additional costs are applicable for bandwidth and there will be a charge for the room itself.
- Dedicated Rooms – These are a fit for users that anticipate long-term and fairly frequent usage. Having a room like this makes scheduling easier and avoids having to travel in town to get to a video conferencing room.
- Desktop – Desktop options are less expensive. If the video conference is for one or two people, this is often a good way to go.
- Custom Rooms – For large groups meeting once or only a few times (for example a public forum), custom arrangements can be made by ARDICOM.

Scheduling

To work properly video conferences require the use of network resources and hardware called a bridge. The bridge can only run so many video conferences at one time. It is important to plan ahead and make a reservation. We advise booking 24 hours in advance.

Training

Using video conferencing for the first time, or for the first time in a long time, can be intimidating. To help users, ARDICOM will be available one-half hour before each video conference starts to ensure all the technology works and that the users are comfortable with operating their conference.

ARDICOM is also available to conduct free training courses if required by users.

Billing

All charges for video conferences are billed back to individual departments. Please ensure that you have committed funds in your budget. If frequent use of video conferencing is in your plans, then take this into account in your departmental budget planning.

Cost

The cost of video conferencing varies. For example, a north-to-south, one-hour video conference is about \$240.

More Information

If you have specific questions or want to book a video conference, please contact ARDICOM at (867) 669-0057 or by e-mail at reservation@ardicom.ca